

Interac Flash® Activation

If you received a new Member Card with Interac Flash® in March/April 2016, your old Member Card will no longer work as of **January 31 2017**. If you haven't activated your new card, please activate it at your earliest convenience.

If your Member Card has stopped working and you didn't receive your new Member Card with Interac Flash® in mail, please contact your local branch or call us at 1-877-377-3728

How Interac Flash® works

- ❖ Look for the Interac Flash® symbol when making debit purchases.
- ❖ Hold the card no farther than 4 cm from the front of the terminal.
- ❖ Listen for the beep or approval message that indicates the transaction is complete.
- ❖ The purchase amount will be debited from your credit union account.
- ❖ That's it!

Benefits for you

- ❖ It's quick, easy, and completely secure.
- ❖ Eliminates the need to carry cash and change for small purchases.
- ❖ No need to enter your PINs for purchases under \$100.
- ❖ Backed by [Interac's Zero Liability Policy](#).

Before you start using your new Eagle River Credit Union's Member Card, please:

- ❖ Sign the back of the card on the signature panel.
- ❖ Destroy and safely dispose of your old debit card as it is no longer valid.
- ❖ Activate the *Interac* Flash® feature by using your card and PIN at any merchant in Canada or any ATM displaying the logo for either *ACCULINK*® or *Interac*® networks.

If you wish to change the PIN number assigned to your card, you may do so at any *ACCULINK*® ATM or at one of Eagle River Credit Union's branches.

If you have any questions or concerns regarding your new *Interac* Flash® Member Card please call us at **1-877-377-3728** or **erinfo@ercu.ca**