

CAREER OPPORTUNITY



EAGLE RIVER
Getting You There™

Financial Service Representative Permanent Part-Time Position White Hills Branch

Eagle River Credit Union is currently accepting applications for the position of Financial Service Representative to provide high quality counter service to current and prospective member-owners of the Credit Union.

At Eagle River Credit Union, our Financial Service Representatives are the face of the Credit Union. They demonstrate the core values in all their actions, and provide an excellent member experience to each and every member they serve. The primary responsibilities and expectations for our FSR's include:

- Processing transactions accurately and efficiently in accordance with established policies and procedures.
- Answering questions and assisting members in making the most effective use of product and service offerings.
- Presenting and explaining products and services and cross selling on the benefits of utilizing other Credit Union services.
- Resolving problems or discrepancies concerning member-owner accounts within assigned limits.
- Connecting members through referrals to teammates and specialists – making the financial lives of the members better.
- Assisting and backing-up other team members and completing other duties as assigned.
- Occasionally required to work on weekends and/or extended hours.
- Regular and reliable attendance is critical.



To apply for this position, please forward your resume to HumanResources@ercu.ca or by mail to Human Resources Department Eagle River Credit Union PO Box 29 L'Anse au Loup, NL A0K 3L0

We offer competitive salaries, a comprehensive benefits package, pension plan, and performance bonuses.

If this job sounds like something you would both enjoy and excel at, we would like to hear from you.

You must hold a valid Social Insurance Number and be eligible to work in Canada.

You will be the perfect fit for this role if you describe yourself as someone with a *can-do attitude*, *well organized* with strong *attention to detail*, have *outstanding communication skills*, have a *professional presentation*, and willing to *work as part of a team* as well as independently.

Eagle River Credit Union values diversity in the workplace and we are committed to the principle of Employment Equity. We encourage the recruitment and promotion of aboriginal peoples, persons with disabilities, visible minorities, and women, to ensure that they are equitably represented at all levels of employment within the company.