



# TeleService®

Your Credit Union Location #: 813

Your Account #: 8 digit account number

*Keep your Personal Access Code (PAC) confidential.*

1-800-963-4848 (toll-free within North America) or  
1-902-493-4800 (outside of North America, long  
distance may apply).

The following are the commands you can use with your  
Touch-Tone phone. Remember, you can return to the  
main menu any time by pressing

## **For Account Inquiries, PRESS 1**

- 1** – Deposit account balance.
- 2** – Deposit account activity.
- 3** – Transaction inquiry.
- 4** – Specific cheque number inquiry.
- 5** – Loan or mortgage balance.
- 6** – MasterCard information.
- 9** – Return to main menu.
- 0** – Speak to a Member Service Representative.

## **For Financial Transactions, PRESS 2**

- 1** – Transfers (account to account).
- 2** – Loan or mortgage payment from account.
- 3** – Bill payment via TelPay.
- 9** – Return to main menu.
- 0** – Speak to a Member Service Representative.

## **To Change Access Code, PRESS 4**

## **To Report Lost or Stolen Card, PRESS 6**

## **To Repeat Options, PRESS 8**

## **To End Your Call, PRESS \***

