

# An important message about online banking.

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Eagle River Credit Union is introducing new security enhancements to our Online Banking to help keep your information safe. With these upgrades, login details stored using the “Memorized Account” feature will be reset.

## **What does this mean for you?**

If you use the Memorized Account feature to store your login account number, you will need to re-enter this information along with your personal access code (PAC) the first time you attempt to sign into Online Banking after the upgrades are complete. If you would like to re-memorize your login details, you will have the option to select *Remember Me*, to save your information for future sign-ins.

Ahead of the upgrade, we recommend taking a moment to make sure you know your login account number and, if needed to make note of this number somewhere safe.

## **Questions?**

If you’re unsure of your Online Banking login credentials or if you have any questions about the update, please call us at 1-877-377-3728 or email us at [erinfo@ercu.ca](mailto:erinfo@ercu.ca)